

# MEMBERSHIP PRICING UPDATE

We are sure that many people have questions about their membership status. Since we closed, we have not been charging membership dues, nor have we been tracking who owes membership dues. We froze all memberships on March 16, 2020. Whatever your membership status was on March 16, 2020 is what your current membership status is.

As we reopen, we will have limited programming and limited spots available for every class. With this in mind, we have made the decision to not resume membership charges right away. All memberships will remain frozen and everyone will pay the same fee for each class, no matter what your previous membership status was.

You may notice that some of the pricing may seem higher than before. Every class will require a six-week commitment to the class. For example, if you register for a Zumba class on Monday, the expectation is that you will attend Zumba every Monday for the six weeks. Because of this required commitment, you will be paying for the entire six-week session up front, instead of paying per week. This makes the cost of that one Zumba class \$42. It is the same as \$7 per class, the only difference is you are paying for all six classes up-front. This is currently the only option.

Please keep in mind that we are not currently charging membership dues, we have to limit our class sizes and we have some extra expenses to help keep everyone as safe as possible during COVID-19. These variables have led to the slight increase in some pricing. If you have any questions about any of this, please contact the Wellness Program Manager by email at [greg@agewellservices.org](mailto:greg@agewellservices.org) or call him at the number below.

We want you all to know that we will do everything we can to complete the entire six weeks of programming without any cancellations. However, please understand that we are still in the middle of a pandemic and it is entirely possible that, at some point, a class may have to be cancelled or you may not be able to attend a class you registered for due to illness of your own. In most instances, refunds will not be awarded if a class is cancelled or you are unable to attend a class. This is a part of the risk you are assuming by registering for our programs. If there is an instance of extenuating circumstances, we will handle that on a case-by-case basis. Our intention is to be fair and these policies will remain fluid and change if necessary.

Thank you for your understanding. We are excited to welcome you back!

## Wellness Office Contact Information

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