



**A Message from our Food Service Director:**

Have you noticed any changes to the menu lately? If so, this is due in part to several factors stemming from COVID-19. One factor is that many manufacturers have recently had to cut back on certain production lines, making certain brands and types not available at the moment. The second factor is that many manufacturers that were shut down during the earlier phases of COVID-19 had fallen behind on making product and thus a shortage. While these manufacturers are hopeful to get up in full swing as soon as possible, COVID has presented them with a real challenge.

In the meantime, we will continue to purchase our normal products that you are used to ranging from meats, dairy, vegetables, and everything else whenever possible. However, there may be times when products are not available due to the manufacturers' supply and demand scenario at this time. We will also continue to work with our food service distributor to get the best possible substitution if a certain product is not available as advertised on the menu. It is our intent to supply top quality food and follow our menus as much as possible and we will continue to do our best to make this happen.

If you should have any questions or would like to provide feedback we would love to hear from you. Due to high call volume, it would be preferred to email through our website:

<https://agewellservices.org/contact-us/>

Stay Safe and Healthy!

*Chelsea Robinson*

Food Service Director